

Buzz Monitor Creation

A Buzz monitor helps users get a general sense of the conversation while allowing you to track and gauge the volume of a conversation over time. Buzz monitors utilize a separate algorithm than the one employed in opinion monitors, so they take less time to run. This allows you to quickly get a snapshot of the entire conversation in a very short amount of time. Buzz monitors are great ways to see how people are discussing a topic so that you can create a framework for a more detailed opinion monitor. Simple step-by-step instructions to creating a Buzz Monitor are as follows:

- 1. Go to your Team's monitor homepage
- 2. Click on "New Monitor"
- 3. Under "Monitor Type" select Buzz Monitor
- 4. On the Setup tab, you will give your monitor a name and an optional description. The description and title will not affect analysis in any way; they are simply ways to easily identify your monitors.
- 5. Enter your keywords in either Guided or Free-Form context
- 6. Select the content sources you would like to include in your analysis
- 7. Select the date range you want to analyze. When an indefinite end date is selected, the monitor will update on a daily basis until it is disabled.
- 8. Next, you have the option of filtering by language, gender, author interest, and location from the Setup page
- 9. Next you have the option to add Whitelists/Blacklists. There are a number of blacklists that are applied to monitors by default to cut down on spam. Users have the option to open a support ticket to request the addition of whitelists or blacklists to their monitors.
- 10. Select Create & Run!